

Your Right to an Advocate

Ability Plus Disability Services are committed to empowering our clients and enhancing their capacity for self-determination and expression. We therefore seek to promote and protect your right to nominate an advocate of your choice who will be involved in the decision-making process regarding your service needs.

You also have the right to self-advocate, change your advocate or decide not to use your advocate. If you wish to nominate an advocate or want more information regarding advocacy services in Victoria please see the advocacy organisations listed below and let your Care Coordinator at Ability Plus Disability Services know about your decision.

| Advocacy Organisations | |
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| The National Disability Insurance Scheme (NDIS) Quality and Safeguards Commission | Phone: 1800 035 544 NDIS Quality and Safeguards Commission PO Box 210 Penrith NSW 2750 Website: https://www.ndiscommission.gov.au Complaints Hotline: 1800 035 544 Complaints email: viccomplaints@ndiscommission.gov.au |
| The National Disability Insurance Agency (NDIA) | Phone: 1800 800 110 National Disability Insurance Agency GPO Box 700 Canberra ACT 2601 Website: www.ndis.gov.au |
| Disability Services Commissioner (DSC) | Complaints hotline: 1800 677 342 Complaints email: Complaints@odsc.vic.gov.au General office enquiries: 1300 728 187 General office email: contact@odsc.vic.gov.au Address: Level 20, 570 Bourke St Melbourne Vic 3000 Website: www.odsc.vic.gov.au |

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| <p>Victorian Advocacy League for Individuals with Disability (VALID)</p> | <p>Phone: 03 9416 4003 Fax: 03 9416 0850 Valid Hotline: 1800 655 570</p> <p>Website: https://www.valid.org.au/</p> <p>Link to all Victorian advocacy agencies listed: https://www.valid.org.au/list-victorian-advocacy-organisations</p> |
| <p>Disability Justice AUSTRALIA Inc (DJA)</p> | <p>Toll Free Number: 1800 808 126</p> <p>Phone: (03) 9474 0077</p> <p>Email: info@dja.org.au</p> <p>Website: https://dja.org.au/</p> |
| <p>Disability Advocacy Resource Unit (DARU)</p> | <p>Phone: (03) 9639 5807</p> <p>Email: admin@daru.org.au</p> <p>Website: https://www.daru.org.au/</p> |