
ENTERING A PARTICIPANT'S HOUSE GUIDELINES – COVID-19

Ability Plus Disability Services requires Support Workers to follow these infection control steps at all times:

- When you arrive at a client's house, dispose of any worn gloves and use hand sanitiser prior to entering
- Use your elbow to ring the bell or knock
- Before entering the house, verbally confirm that the participant and other household residents are not experiencing COVID-19 symptoms. If anyone is unwell with COVID-19 symptoms, do not enter and contact the office immediately.
- Where possible, do not bring your belongings into the house i.e. leave your bag in the car. If you have to bring your keys/phone into the house, wipe down with disinfectant before entry and leave at the front door.
- Do not touch anything in the house, go directly to the bathroom (not the kitchen) and wash your hands for at least 20 seconds, use paper towel to dry your hands.
- Log into your shift before entering the house and log out after leaving the house.
- During this time participants are not required to sign timesheets on support workers mobile phones.

Important things to remember -

- Ensure you have read and comply with the *Dealing with Coronavirus in the Workplace Policy - Direct Support*
- Ability Plus Disability Services staff are required to wear gloves for all personal care tasks.
- Ensure that you wash your hands for at least 20 seconds with soap and water:
 - Before touching a client;
 - After touching a client
 - After touching a client's equipment
 - After eating
 - After using the bathroom
 - Before preparing food
 - After coughing/sneezing
- Additionally, use hand sanitiser regularly
- Moisturise your hands regularly to ensure skin health
- Surgical masks can be used by the participant and/or the support worker if they are available and they choose to however they are not a requirement unless there is a suspected or confirmed case of COVID-19